



Creating a fairer society

NEED

CAB NEEDS a new home

We want to:

- Reach more people
- Provide a seamless service
- Continue to improve quality services
- Make better use of resources & new technology
- Work more effectively with other agencies



NEED

Why do we NEED to work together?

We NEED:

- Better services for clients in one place
- Economics of scale
- Better use of limited funding
- Better communication between agencies
- Ability to set and maintain quality standards.



KEY THINKING ABOUT 'ADVICE'

Positive attitude to giving **ADVICE**

Dignity:

- For clients and advisors

Seeking Advice:

- No stigma
- Positively encouraged at an early stage

PASSIVE

ACTIVE

HOW?

A building alone cannot achieve this

BUT

It can be a key to:

- Establishing a common purpose
- Encouraging and fostering joint innovation
- Exchanging information and ideas

Buildings can be used more flexibly

3 levels of use already identified

- Full partners
- Surgery use
- Base for outreach

GREATER RESOURCES TO SHAPE A FAIRER SOCIETY

Advice Hub concept was launched at a
reception in September 2004



Where are we now ?

Our agent has identified a new build option that would fit our requirements based at Eastern Gate (Newmarket Road)

We have developed a business plan that was submitted to Futurebuilders

Futurebuilders have given us development funding to look into key areas

Key areas that needed looking at...

- Legal structure of our new building (plus negotiating for staying where we are until new build ready)
- VAT impact on costings
- ICT plans
- Fit out costs

Result of work.....

We had better understanding of the key areas
AND

That we had badly under costed things like
ICT, fit out and Legal and other fees

Now ready to proceed and we aim to be
moving to the new building in aprox 2 years
time

In the meantime....

- We are negotiating to stay in current building short term and are renting another office for our training activities
- The Head of Volunteers and training (Robert) is setting up a Training and Work placement Hub which will form a significant part of the whole Advice Hub project
- We are developing partnerships with organisations who will be a part of the Advice Hub

And of course.....

- We need to put together the funding for the project which is estimated at just under £2 mill