

**Advicehub**

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**PRESS RELEASE**

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## **Advice at the touch of a screen for Addenbrooke's Outpatients**



People visiting Addenbrooke's Hospital are now able to access professional advice using the new Advicehub self-help touchscreen kiosk launched in the Outpatients Department today.

Declaring the new service open, **Dr Mary Archer, Chairman of Addenbrooke's NHS Trust, said,**

"A period of ill health in people's lives can affect many other things, and the Advicehub kiosk gives sensible advice on issues like benefits, housing, employment and family relationships. We are delighted to continue our long association with the CAB by offering patients and visitors a way to find answers to all sorts of questions that concern people when they are ill or need hospital treatment."

Advicehub is a Big Lottery Funded initiative aiming to increase people's access to advice across Cambridgeshire. It is setting up a network of kiosks which give free advice on common issues, often meaning that people can solve their own problems without having to visit an advice agency. Advicehub is led by the four CABs of the county and has also created a Partnership Forum, where over 20 advice agencies from the county have got together to share information and resources to make specialist services more readily available to people where and when they need it.

**Kulbir Singh, Advicehub Partnership Development Manager, said,**

"This kiosk brings the total number in our county network to 13, stretching from Wisbech in the north to Sawston in the south. People now have access to free advice in all sorts of community locations, including GP surgeries and libraries. We are grateful to Touch4, the company who build these kiosks, for sponsoring the unit at Addenbrooke's."

**ENDS**

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